

Notice of Data Security Incident

Northern Rivers received notice on July 16, 2020, that Blackbaud, Inc., which provides data services to us and more than 45,000 other nonprofits worldwide, discovered and stopped a ransomware attack.

According to Blackbaud, after discovering the attempted attack, Blackbaud's cybersecurity team—together with independent forensics experts and law enforcement—successfully prevented the cybercriminal from blocking their system access and fully encrypting files; and ultimately expelled them from their system.

This cyberattack included unauthorized access to data Blackbaud holds on our behalf, including personal information of our donors. This data may have included the name and contact information (address, telephone number, and email address) of our donors. Blackbaud has assured us, however, that encrypted data such as social security, credit card, and bank account information was NOT compromised. Based on the nature of the incident and third-party investigation (including law enforcement), Blackbaud shared that they have no reason to believe that any data went beyond the cybercriminal; was or will be misused; or will be disseminated or made public.

We immediately launched our own investigation into this incident after receiving Blackbaud's notice. Based on our independent investigation and the information provided to us by Blackbaud, we believe the risk of this incident to our supporters is low. Out of the abundance of care and caution, we wanted to make you aware of this unfortunate situation. As a best practice, we recommend you remain vigilant and promptly report any suspicious activity to the proper law enforcement authorities.

We will continue to work with Blackbaud to further investigate this matter. In addition, we continue to monitor the web for any indication that the data accessed in the Blackbaud incident is being shared, sold, or misused. If you have any questions or concerns regarding this matter, please do not hesitate to contact Development@northernrivers.org. To learn more about this incident, read Blackbaud's statement at <https://www.blackbaud.com/securityincident>.

We appreciate your support of our children, adults, and families.